Extra support during your studies

You may need extra support during your studies. For example, due to a disability, chronic illness, mental health issues or special family circumstances. If you have to deal with this, we can help you to successfully complete your studies.

WHAT CAN WE DO FOR YOU?
We personalize our support. We look at what you need to have a pleasant study time. Here are a few examples:
• We arrange extra time for your exams
• We arrange that you can use a laptop with voice software
• We help you plan and organize your studies
• We help you deal with stress and fear of failure

WHAT DO YOU NEED TO ARRANGE?
At TU/e we have standard facilities, such as extra time, and special facilities, such as the use of voice software. If there is sufficient proof, a standard facility is always granted. Special facilities have to be approved by the examination committee. It takes time to arrange facilities. Therefore, to arrange new facilities, please contact our student counselors at studentendecanen@tue.nl at least 3 months before the start of the academic year or at least 5 weeks before the start of the exam period. For facilities that have already been granted, you must submit your request at least 2 weeks before the exam period.

HOW DO WE PROCEED?

1: Contact the student counselor via studentendecanen@tue.nl.

2: Gather the documents that show you’re eligible for facilities.

3: The student counselor assesses the information you provide (proof).

4: Standard facilities: If there is sufficient proof, the student counselor will support your request and the facility will be arranged. You will then receive a confirmation email.

   Special facilities: The student counselor sends a recommendation to the examination committee. You will receive a confirmation email.

5: Standard facilities: If there is insufficient proof, the student counselor will let you know that no facility will be arranged.

   Special facilities: The examination committee approves or disapproves the requested facility and sends you a letter with the decision.

MORE INFORMATION
We will be happy to provide you with more information. You can send an email to studentendecanen@tue.nl or make an appointment online with a student counselor. You can also contact the academic advisor of the department where you are studying or will be studying if you have any questions. All conversations, interviews, data, documents and notes will be handled confidentially.